

**HLC Leadership Team Meeting**  
**August 31, 2018**  
**8:00-9:30 a.m.**  
**Agenda**

1. Ready to lock the Assurance Argument!
2. Jo's list of potential Evaluation Team questions derived from responses to the HLC Student Survey:
  - 1) How are we preparing our advisors in the SAC and our faculty advisors?
  - 2) What are our processes for assisting students with financial literacy and the implications of accumulating debt?
  - 3) What are our processes for assisting our students who have requested accommodations?
  - 4) How do we assure that our online faculty are available for student inquiry?
  - 5) What are our processes on credentialing Military Experience?
  - 6) How do we communicate the requirements and course sequencing for our Major Academic programs?
  - 7) How do ensure that our enrollment processes are effective for distance education, as well as, on-campus face-to-face enrollment processes?
  - 8) How do we communicate our tuition and fee costs and explain the differentiation between the cost of face-to-face, online, AOP, master's versus undergraduate cost structures, SCH versus Flat-rate pricing structures? We have a very complex pricing structure, what supports do we have in place to help students understand this?
  - 9) Others?
3. Other topics?